

VANCOUVER AUTOLIFT CO. Terms and Conditions

Please carefully read these terms and conditions before purchasing, or using AUTOLift products.

- In these Terms and Conditions, “we” “us” or “our” shall hereinafter represent the legal entity, “**Vancouver Autolift Co.**”.
- In these Terms and Conditions, “Product” shall hereinafter represent all items manufactured by Autolift Productions.
- In these Terms and Conditions “You” “User” or “Customer” shall hereinafter represent “Any user/customer of **Vancouver Autolift Co.**”.

By purchasing our product at our website, you agree that your purchase is subject to these Terms and Conditions and that you are entering into legal agreement with **Vancouver Autolift Co.** You represent and warrant that you have the right, authority, and capacity to accept and agree to these Terms & Conditions. You represent that you are of sufficient legal age in your jurisdiction or residence to purchase and use our Product and to enter into this agreement. If you do not agree with any of the provisions of these Terms & Conditions, you should not purchase the Product.

About VANCOUVER AUTOLIFT CO.

Vancouver Autolift Co. is a licensed importer that distributes AUTOLIFT PRODUCTION products to both our chosen working partners as well as businesses and the end customers throughout Canada. As a direct Canadian dealer, Vancouver Autolift Co. is uniquely positioned to provide buyers in Canada with the lowest delivered pricing and excellent after sales support.

Contacts

VANCOUVER AUTOLIFT CO.
420 Deermond Crt. SE Calgary, AB T2J 5W7

Email: ca@autoliftproduction.com

Phone: +1 (778) 220-0709

If you have any questions or concerns regarding our Product or these Terms and Conditions, please contact us via following communication channels:

Email: support@autoliftproduction.com

Orders

Your placement of an order creates a contract for sale. By placing an order for a Product that is available for sale, you make an order to Vancouver Autolift Co. to purchase the Product subject to these Terms & Conditions. By selecting to use PayPal for payment, you are authorizing a withdrawal from your PayPal account for the value of the Product as listed on the website at time of purchase.

You may cancel your order to purchase Product(s) at any time prior to shipment and we will refund the payment for the ordered Product(s), minus applicable fees. We reserve the right to deduct applicable fees in processing the cancellation of your order. If more information about refunds needed, please read the Refund policy here below.

We also reserve the right to cancel or refuse any order for any reason at any time prior to shipment, including after an order has been submitted, whether or not the order has been confirmed, and we will refund the payment for the ordered Product(s). If the order is cancelled by us, there is no applicable fee to be deducted.

We may attempt to contact you if all or a portion of your order is cancelled, or if additional information is needed to complete and accept your order.

All Products offered on our website are subject to availability. Prices for the Products are subject to change without notice at any time but changes will not affect any order you have already placed.

Prices for the Products include all relevant taxes where applicable.

Refunds

Returns

Our policy lasts 30 days. To be eligible for a return, the Product and all its accessories must be returned in complete and in original condition, within 30 days of purchase. It must also be in the original packaging and cannot have any damages or visible scratches. If marks of normal usage are visible on the product, we still may accept the return. In case you are not sure, please contact our Customer Service.

To complete your return, we require a receipt or proof of purchase.

Returns of Sale items (if applicable)

The items, where a promo code or some other discount was applied, can be also returned and the policy lasts the same period of time (30 days).

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

We reserve the right to deduct applicable fees in processing the refund of your order.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first contact PayPal, it may take some time before your refund is officially posted. If you do not receive the required information from your bank, please contact us at ca@autoliftproduction.com.

Exchanges (if applicable)

We only replace items if they are defective or damaged (e.g. by the shipping). If you need to process an exchange or return, send us an email at ca@autoliftproduction.com.

You will be responsible for paying the shipping costs for returning your item. Shipping costs are nonrefundable. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

You should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

Shipping and delivery

Title for Product purchased from Vancouver Autolift Co. passes to the Customer at the time of delivery to the shipping company. Any product loss or damage that occurs when the Product is in transit to you is sole responsibility of the shipping company. The estimated arrival or delivery date is not a guaranteed delivery date for your order.

All safety warnings, information, instructions, packaging, in-box materials, and support services are provided in English (in case there is a need of these materials in another language, please contact our Customer service).

Using the Product

While using Our Product, Users must be aware that any actions taken are completely and entirely at their free will and their full responsibility.

Vancouver Autolift Co. will and cannot be held responsible for anything that happens due to incorrect usage or a resulting failure of our Products. Users must always read the user's manual, list of warnings and if having other questions about the use of the Product, call or write to our Customer Service. Users are fully and entirely responsible for anything that happens before/while/after using the Products and must always use all security accessories and prevent any possible risk. Users are always responsible for the assembling, the manufacturer doesn't have any responsibility when the Product is not assembled according to the instructions described in the user's manual.

To purchase or use Vancouver Autolift Co., you must be over the age of 21. We are not responsible for selling a product to anyone violating this term. If you are suspected or proven to be using our Product while under the age of 21, we reserve the right to cancel your order/s.

Disclaimer of warranties

Our Product was designed and tested in Europe in compliance with CE marking, which signifies that it has been assessed to meet high safety, health, and environmental protection requirements within the extended Single Market in the European Economic Area (EEA). Our product has CE certification, European homologation, is produced according to the ISO 9001 and has been tested by UL global safety certification company in the United States. Every single product goes through a rigorous check-out control and is accompanied by a signed check-out certificate.

To the fullest extent permissible under applicable law, the Product is provided to you "AS IS," with a 3-year warranty (accessories 1-year warranty). Always read the user's manual before the usage of the Product and follow the instruction of the producer, the usage is at your sole risk. The entire risk of the usage is on customers responsibility. We do not warrant against interference with your enjoyment of the Product; that the Product will meet your requirements; that operation of the Product will be uninterrupted or error-free, or that any defects in the Product will be corrected.

To the maximum extent permitted by applicable law, neither Vancouver Autolift Co. nor our distributors shall be liable to you for any lost profits, or any form of indirect, special, incidental, consequential or punitive damages from any causes of action arising with respect to the Product that you purchase from Vancouver Autolift Co.

Vancouver Autolift Co., however, may provide optional customer support in case of Product malfunction or defect, by means of any one of the following methods:

1. Provide oral or written advice on how to perform maintenance and/or repair of the Product
2. Ship replacement parts of the products to the Customer (fees may apply)
3. Repair the Product using new parts or parts that are equivalent to new in performance and reliability (fees may apply)
4. Accept the return of the Product and refund the original purchase price

The decision to provide optional customer support is at the sole discretion of Vancouver Autolift Co. Should we in any particular case agree to provide optional customer support, the Customer is required to comply with our return shipping instructions. Any shipping charges or shipping insurance are covered by the

party delivering the package to the shipping company, i.e. Vancouver Autolift Co., will not reimburse any shipping costs incurred by the Customer, however, we will bear all costs of return shipping to you.

Vancouver Autolift Co., reserves right to abort the optional customer support for any returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product has been subject to:

1. Modifications, alterations, tampering, or improper maintenance or repairs.
2. Handling, storage, installation, testing, or use not in accordance with our user manuals, or other instructions provided by Vancouver Autolift Co.
3. Abuse or misuse of the Product.
4. Not well assembled.
5. Powered by an impact gun or any tools making hits (only mechanical handle or electric drill are recommended to be used while rising or lowering the AUTOLift3000).
6. Breakdowns, fluctuations, or interruptions in electric power.
7. Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane.

No method of optional customer support provided by Vancouver Autolift Co., shall create a warranty.

Limitations due to third parties

Our Products and related services (i.e. website, e-shop, online payments) rely on or interoperate with third party products and services. These third party products and services are beyond our control, but their operation may impact the reliability of our Products and services. You acknowledge and agree that:

- The use and availability of our Products and/or services is dependent on third-party product vendors and service providers.
- These third party products and services may not operate in a reliable manner 100% of the time, and they may impact the way that our Products and services operate.
- Vancouver Autolift Co. is not responsible for damages and losses due to the operation of these third party products and services.

Our website may contain links to other web sites operated by third parties and referrals to third-party vendors. Such third party sites and referred vendors are not under our control. We provide these links and referrals only as a convenience and do not review, approve, monitor, endorse, warrant, or make any representations with respect to such third-party sites and referred vendors. Your use of these third party sites is at your own risk.

Vancouver Autolift Co., hereby disclaims and you hereby discharge, waive and release Vancouver Autolift Co., from any past, present, and future claims, liabilities, and damages, known or unknown, arising out of or relating to your interactions with such third parties and their products and services.

Ownership and intellectual property

You acknowledge that all intellectual property rights, including without limitation copyrights, patents, trademarks, and trade secrets, in the Product and our services, are owned by AUTOLIFT PRODUCTION s.r.o. Your possession, access, and use of the Product and/or services do not transfer to you or any third party any rights, title, or interest in or to such intellectual property rights.

You may choose to submit comments, suggestions, or ideas about our Products or services, including how to improve the Products or services. By submitting any such comments, suggestions or ideas, you agree that your submissions are voluntary, gratuitous, unsolicited, and without restriction and will not place AUTOLIFT PRODUCTION s.r.o. under any fiduciary or other obligation. AUTOLIFT PRODUCTION s.r.o. may use, copy, modify, publish, or redistribute the submissions and their contents for any purpose and in any way without any compensation to you. You also agree that AUTOLIFT PRODUCTION s.r.o. does not waive any rights to use similar or related ideas previously known to AUTOLIFT PRODUCTION s.r.o., developed by its employees, or obtained from other sources.

Privacy policy

By using our website and/or purchasing any of our products, you agree that we may transfer, process and store your information in accordance with our privacy policy.

Electronic communication

You are communicating with Vancouver Autolift Co. electronically when you use our website or send email to ca@autoliftproduction.com. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. When you place an order, we collect and store your email address. From that point forward, your email address is used to send you information about AUTOLIFT PRODUCTION's Products and services unless you opt-out of such emails using the opt-out link in the emails.

Limitation of liability

To the maximum extent permitted by applicable law, in addition to the above warranty disclaimers, in no event will AUTOLIFT PRODUCTION be liable for any indirect, consequential, exemplary, special, or incidental damages, including any damages for lost data or lost profits or benefits, arising from or relating to the products, even if Vancouver Autolift Co. knew or should have known of the possibility of such damages.

Severability

If any part of one or more of these Terms & Conditions becomes illegal, invalid, unenforceable, or prohibited in any respect under any applicable law or regulation, such provision or part thereof will to that extent be deemed to not form part of the Agreement between Vancouver Autolift Co. and the Customer. The legality, validity or enforceability of the remainder of these Terms & Conditions will remain in full force and effect.