

## Frequently asked questions

### **Where can I place the lifter?**

You can place the lifter on all lifting points which are specified by manufacturer of the vehicle (in user's manual of the vehicle) and on each solid and hard points where the lifter would not damage the vehicle.

### **How long can the vehicle stay lifted?**

There is no time limit; the UP AND DOWN is a completely mechanical system (it does not contain any hydraulic system). The position is fixed.

### **Can the vehicle tilt?**

No, it can never tilt or flip over because the vehicle is always touching the ground at three spots two spots are wheels and one spot is the lifter.

### **Do I always have to lift the vehicle to the maximum height? Or is it possible to stop it mid-lift for example?**

You can stop it in any height between 0-58 cm.

### **What is the maximum height?**

The maximum height is 58 cm.

### **Can I use any other adapter?**

Attached 4 square adapter is the only adapter that is possible to use to operate the drill. Alternative solution could damage gear box or could compromise the security.

### **What can I do if my drill adapter breaks?**

The dimensions of the drill adapter were developed by our engineering department in a way to prevent damage to gearbox or any injury to the person operating the UP AND DOWN. That's why the adapter breaks when the user doesn't follow the instructions ( this happens when you exceed the minimum or maximum height (the lifting limit is 58 cm and the minimum car height is 120 mm) and that's why each lift contains 4 adapters in a package.

### **My car weighs exactly 3000 kg, should I be afraid to use the UP AND DOWN when its maximum lifting weight is 3000 kg?**

The UP AND DOWN is approved for the lifting capacity of 3000 kg, but the testing was performed with higher load. Thus, you can use it to lift cars weighing 3000 kg.

### **How do I secure the lifter?**

There is no security needed. The only recommended security is a car support.

### **Is it allowed to use UP AND DOWN in humid environments?**

Yes, the UP AND DOWN is completely mechanical, so it can be used in case you want to wash the bottom of the vehicle or in humid environments WARNING: always keep the drill away from humid environment!

### **Do I have to use the car support when the vehicle is lifted?**

Yes, it is recommended using the car support every time while using UP AND DOWN in maximum height and for a bigger maintenance work (our company also sells the car supports).

### **Can the lifted vehicle tilt by itself?**

No, the vehicle can never be tilted.

### **What drill power is required to lift the vehicle?**

The drill power of 1200 W is recommended or average power 900 W and stronger

### **Can I use air tools?**

No, it is forbidden to use any air tools. If the air tools are used, the gearings could be damaged; the warranty does not cover these types of damages. It is also forbidden to use any impact tools.

### **Can I use a cordless drill?**

It depends on the power of the battery drill. If it is strong enough and if it is not an impact drill, then it can be used. If an impact drill is used, the warranty will not cover any damages !

**Can I drive over the UP AND DOWN with the vehicle?**

WARNING: It is forbidden to drive over the UP+AND+DOWN+, because such behaviour may cause damage to the vehicle and to the UP AND DOWN as well. The warranty does not cover these types of damages.

**What are the dimensions of a space necessary for using the UP AND DOWN?**

60 cm on the side of the vehicle where I want to lift it.

**What to do when there is a power outage- how can I lower the vehicle?**

In such case, a mechanical handle must be used (It can be bought as an accessory – it is not included in the package). Alternatively, use the ½ ratchet wrench (gola).

**Does the UP AND DOWN need any maintenance (e.g. lubrication of the trapezoidal screw)?**

UP AND DOWN doesn't need any maintenance. It is equipped with a lifelong refill and any intervention into the UP AND DOWN is not recommended.

**What is the service life of the UP AND DOWN? For how long can I actively use it?**

If used properly and in accordance with the instructions, the UP AND DOWN has an unlimited period of use.

**Does the UP AND DOWN require any official revisions? (e.g. like a column lifting device)**

No, the UP AND DOWN doesn't require any annual revision (before using the UP AND DOWN, a regular visual inspection is sufficient).

**What to do in case of damage of UP AND DOWN? Or what if I need advice, accessories, more adapters for the drill, etc.**

Please contact your re-seller, the closest seller of UP AND DOWN, or contact the manufacturer itself.

**In what way and in what environment can I store UP AND DOWN when it is not in use?**

The UP AND DOWN can be lying on the ground or hanging on the wall.

The temperature of the room in which the UP AND DOWN is stored has no strict conditions.

**How can I lift the electric cars?**

If the battery parts of an electric car are extended into the chassis part of the car, be careful to prevent damage to these parts.

**Is it possible to use UP AND DOWN to lift sports car and very low vehicles?**

The UP AND DOWN can be used for all cars with minimum clearance height of 120 mm, be careful in case of modified (tuned) cars which can have plastic sill extensions installed. In such case, make sure that the UP AND DOWN rests on a solid part of a vehicle to prevent damage to these plastic parts!

**Packaging**

Each UP AND DOWN has its own closed wooden box and a paper box, it is very well protected and the boxes are stackable.

**What are the dimensions and weight of UP AND DOWN?**

85x46x28 cm - 19 kg (weight including a wooden box), the UP AND DOWN itself weighs 17 kg  
dimensions- 142x32x12 cm.

**What is the guarantee on the UP AND DOWN?**

3 years.